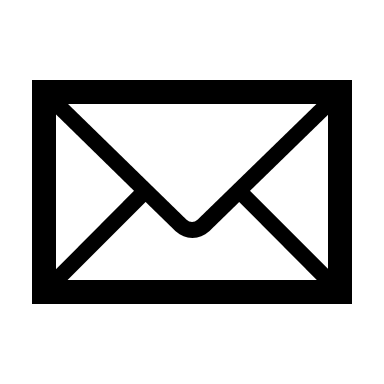
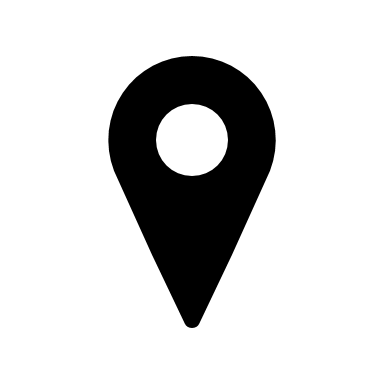
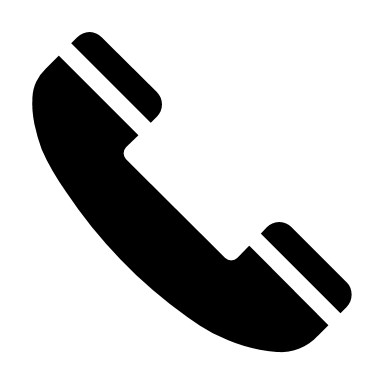
**Suriana Rodriguez**

27 Galloway Ave, Newburgh, NY12550srodriguez.ptech@gmail.com845.905.2892

**Experience**

## IBM

Electronic Lab Technician Apprentice August 2018 – Present

* Responsible for Z-System fulfillment test and final inspection before the systems go out to the field
* Understand and be able to make decisions about the system process based on the collected data
* Communicate with other technicians as well with engineer about system failures and come up with a solution path.
* Complete the required online classes for the apprenticeship program

## Lowe’s Home Improvement

Fulfillment Clerk March 2018 – July 2018

* Respond to customer inquiries and support them throughout their shopping experience including promoting customer loyalty plans and/or extended protection/replacement plans where appropriate.
* Assist customers with all of their shopping needs such as making a selection, demonstration,

preparation and loading of merchandise.

* Process and tendering online orders as well as assist customers when picking up products.

IBM

Intern July 2017 – August 2017

* Maintained Spectrum scale website using Ruby on rails, HTML, CSS and javascript.
* Node defect analysis and solution. Communicated with technical support to solve defects with also dealing with hardware.
* Professional development

Newburgh Armory Unity Center September 2016 – November 2017

Facilitator

|  |
| --- |
| * Teach 2nd-8th grade students structural programming and coding languages * Create motivating and engaging lesson plans and write code to support lessons * Manage student progress and data while collaborating with co-facilitators |

**Education**

|  |  |  |
| --- | --- | --- |
| **Newburgh P-TECH School**   * High school Diploma   + Graduated 2018 | **SUNY Orange**   * AAS Degree in Cyber Security   + Graduated 2018 | **SUNY Dutchess**   * AS Degree in Engineering   + present |

**SKILLS**

|  |  |
| --- | --- |
| PROFESSIONAL:   * Bilingual: Spanish/English * Public Speaking * Collaboration * Communication * Organization * Community-Minded * Problem Solving | TECHNICAL:   * Html, CSS, JavaScript * LINUX * Microsoft Suite * Structural programming * Web Page Design |

**EXTRA-CURRICULAR/Community Service**

Global to Local (2016-2018)

Co-founded a student-led global service learning program in which students fundraise to travel overseas to volunteer for ten days, then return to our city to act as Project Managers for local, community-based impact projects.

Newburgh Youth Leadership Summit and Enlightenment Expo

Project leader of advertising and dinner service. This event provided a forum for young people in Newburgh to share our ideas, do some forward thinking about the future of our city and celebrate the hope and resilience we see in our residents.

TEDx Newburgh (2017-Present)

Curator and Guest Experience Executive. Worked directly with performers to develop their talks, and practice with them. In charge of making sure that guests have their best experience

2019 CES Keynote featured panelist

Assisted IBM’s CEO, Ginni Rometty in presenting the coalition of the Apprenticeship program. As well as work alongside other IBMers when other companies representatives came so set up meetings as well as leading tours throughout the IBM booth.